

## Workshops Offered By Crowned Grace International:

### Leading Self

Enhanced Productivity Skills: Maximizing Your Personal Effectiveness (LS501)  
Developing Emotionally Intelligent Management and Leadership Strategies (LS502)  
Communication, Negotiation and Presentation Skills (LS503)  
Innovative Leadership Competencies (LS504)  
Values & Ethics – Foundational To Your Success (LS506)  
Time and Task Management (LS507)

### Leading Teams

Leadership & Management Skills For Supervisors (LT602)  
Leadership and Team Development For Managerial Success (LT603)  
Managing Conflict, Change and Handling Difficult People (LT604)  
Motivating, Managing and Leading Teams: Making Teams Work (LT605)  
Leadership and Management Skills For The 21st Century (LT606)  
The Art Of Leadership (LT607)  
Management and Team Leadership (LT608)  
Creative Vision, Goal Setting and Strategy (LT609)  
Effective Decision Making For Maximum Impact (LT610)  
The Power Of Diversity (LT611)

### Leading Organizations

Leadership, Vision and Organizational Reality (LO701)  
Advanced Leadership Skills (LO702)  
Advanced Management: Motivation, Strategic Planning and Creative Problem Solving (LO703)  
Advanced Leadership and Management Skills (LO704)  
Business Planning: Practical Strategies For Organizational Success (LO705)  
Improving Performance Through The Balanced Scorecard (LO706)  
Building A Climate For Innovation Through Transformational Leadership and Organizational Culture (LO707)  
Experience Change (LO708)  
Experience Innovation (LO709)

### Additional Programs Designed For Your Success

The Project Professional (LA801)  
Project Planning, Scheduling and Control (LA802)  
IT Project Management (LA803)  
Developing Internal Customer Services (LA804)  
Customer Service (LA805)  
Executive Coaching  
Last Friday Leadership Lab Series



**Crowned Grace International — Linking Leaders to Business Results™**

#### Headquarters

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## Crowned Grace International is certified to deliver:

**The Myers-Briggs Type Indicator®** assessment is used by many organizations, large and small throughout the world, to make people more effective. Because type provides a framework for understanding individual differences in perception and decision-making, type supports many functions and situations including: managing others, development of leadership skills, conflict resolution, executive coaching, change management and other customized applications.

**Everything DiSC® Profile** research-validated series are nonjudgmental tools used to help you understand yourself and others, to build more effective working relationships based on an understanding of different behavioral styles.

**Hogan Leadership Forecast Series** measures personality characteristics, career derailment risks, core value drivers, cognitive style and decision making. This series identifies high potential employees and predicts performance to maximize leadership development.

**The Thomas-Kilmann Conflict Mode Instrument (TKI®)** tool is the world's best-selling tool for helping people understand how different conflict-handling styles affect interpersonal and group dynamics, empowering them to choose the appropriate style for any situation. The TKI tool assesses an individual's typical behavior in conflict situations and provides detailed information about how that individual can effectively use five different conflict-handling modes or styles.

**EQ-i 2.0** examines the emotional and social strengths and weaknesses to assess and evaluate an individual's emotional intelligence. This can lead to dramatic increases in the person's performance, interaction with others, and leadership potential. The development potential identified along with the targeted strategies provided, makes EQ-i 2.0 a highly effective employee development tool.

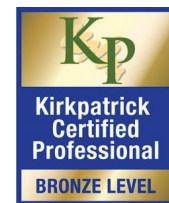
**TotalSDI** is a powerful tool for all levels of an organization. The critical insights it provides enable leaders and team members to better understand how to influence people who think, behave and communicate differently. The result is reduced conflict and increased collaboration and trust, building productive work relationships for sustainable results.

**The Denison Organizational Culture Survey** has been used by more than 5,000 companies worldwide since first becoming available over 20 years ago. Organizations can benchmark their organizational culture scores against a global database and develop action plans to improve their current practices.

**ExperienceInnovation™ Training Which Brings Great Solutions to Life**, built in collaboration with celebrated design consultancy IDEO, steps you through the essentials of a four-month innovation project in a half-day simulation workshop. Your people will tackle a business challenge in a team-based competition. They'll build innovation confidence and competence and emerge with foundational knowledge and a real experience in design thinking which can be immediately applied to solve business challenges and support a culture of innovation to make an impact.

**Additional Assessments:** FIRO-B, 360° Assessments, Listening Profile, Stress Management Profile and many others!

**Crowned Grace International is grounded in the following methods, models and simulations:** Balanced Scorecard, Kirkpatrick 4-Level Training Evaluation Model, Prosci Change Management Methodology, Six Sigma Methodology, Appreciative Inquiry



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